

# Real-Time Personalization and Automation for IBM Commerce Customers

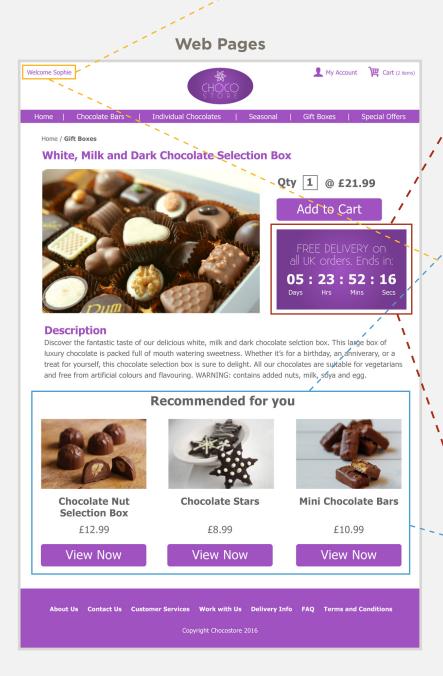
Fully integrated with IBM Marketing Cloud and IBM Commerce, Fresh Relevance provides a hyper-personalized user experience across channels so that real-time relevant content is consistent across 1-2-1 triggered email, 1-2-many emails and web pages.



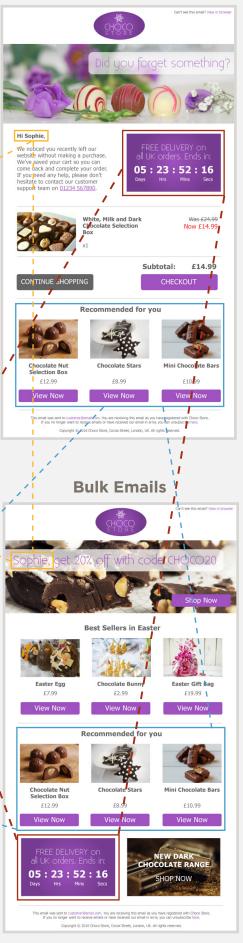
# Fresh Relevance can provide you with...

**Real-time relevant triggered emails** sent through IBM Marketing Cloud (cart and browse abandonment emails as well as other advanced triggered sends).

**Hyper personalization** for all marketing email sent through IBM Marketing Cloud, fully joined up across web pages and email.



### Cart Abandon Emails

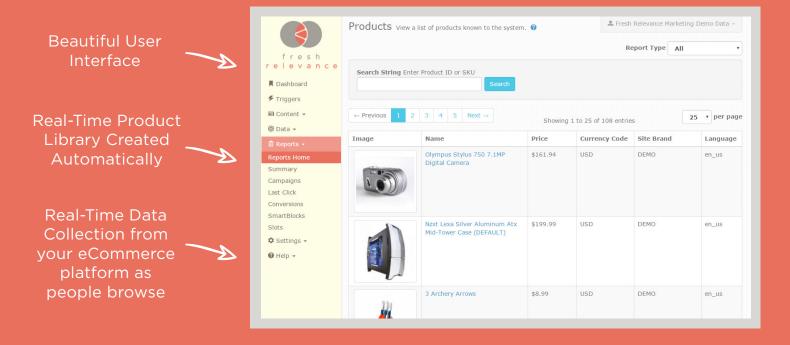


#### Fresh Relevance Features

Is your customer experience consistent across email and web? Fresh Relevance can help you with this, with features such as real-time personalized content across email and web, live behavioral data feed into IBM Marketing Cloud and triggered emails such as cart and browse abandonment.



#### Fresh Relevance Admin Site

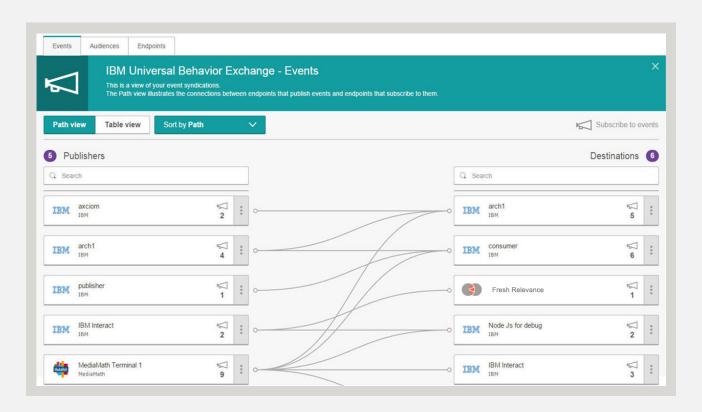


### IBM Universal Behavior Exchange

Fresh Relevance makes behavioral and transactional data available in IBM Marketing Cloud.

Any data stored in IBM Marketing Cloud can be used by Fresh Relevance for real-time personalization in any email or web page.

All email creative is set up and managed in IBM Marketing Cloud.





Real-Time Behavioral Data



Real-Time Transactional Data



Real-Time Content



Real-Time Triggered Sends